

Volunteer Role Profile

Volunteer Role	Castle Circus Meet & Greet Volunteer
Volunteer Manager	Volunteering
Where you will be based	Community

Why we want you

Volunteers are at the heart of everything we do, they help enhance our patient and visitor experience. Our meet & greet volunteers are there to provide a friendly welcome to patients and visitors to Castle Circus Health Centre. Your support and time in guiding and providing a welcoming experience will help people feel less overwhelmed and more relaxed when visiting the Health Centre.

What you will be doing

- Welcoming patients and visitors to the site
- Signposting people to their required service or location, or walking with them to their required location within the centre
- Supporting patients and visitors with the Pay on Exit parking machines and adding exemptions to the 'white list' on a handheld tablet

The skills you need

- Good interpersonal and communication skills
- Genuine interest in people, and ability to be part of a team
- Reliable, punctual, & discreet
- Welcoming and friendly attitude

What's in it for you

- Meet new people
- Be part of an amazing team
- Gain new skills or use existing ones
- Help your community

Disclaimer

Following your successful application, you will be invited to an interview and you may be asked some questions in relation to our current Infection, Prevention & Control guidance - this may impact on which roles we can place you in. Most roles are subject to a DBS check and two satisfactory references being provided.