

# Volunteer Role Profile

Volunteer Role	<b>Falls Prevention Ambassador Volunteer</b>
Volunteer Manager	<b>Volunteering</b>
Where you will be based	<b>Community</b>

## Why we want you

Volunteers can make a real difference in enhancing patient & visitors experience. In this Falls Prevention Ambassador Strength and Balance class volunteer role you will be supporting the Trust by providing peer support for those who are interested in strength and balance programmes.

## What you will be doing

- Making people feel welcome and contribute towards someone's participation in a strength and balance class
- Listening and willingness to relate to and help within limits of own capabilities, and being actively aware of potential risks to people, & able to seek advice to take appropriate action
- Participate in training to fulfil the volunteering role and be actively aware of, and adhere to, the organisation's policies on confidentiality, information sharing and equal opportunities
- Ability to signpost people on how to access rehabilitation and the public website for information

## The skills you need

- Good interpersonal and communication skills
- Genuine interest in people, and ability to work in a team
- Reliable, punctual, & discreet
- A good understanding of confidentiality
- Confident and friendly attitude

## What's in it for you

- Meet new people
- Be part of an amazing team
- Gain new skills or use existing ones

## Disclaimer

Following your successful application, you will be invited to an interview and you may be asked some questions in relation to our current Infection, Prevention & Control guidance - this may impact on which roles we can place you in. Most roles are subject to a DBS check and two satisfactory references

being provided.